

illuminate

Our solutions shine a light on what's really happening in your healthcare business.

Elumin Healthcare Solutions, Inc. (Elumin) is your go to Epic solution consulting partner. Elumin is a healthcare information services consulting company that provides superior consulting services to academic healthcare institutions, integrated delivery networks (IDNs), pediatric hospitals, and general medical – surgery hospitals across the country. In doing so, one of Elumin's principal focuses is on those healthcare institutions utilizing the software solutions delivered by Epic. If there is one word that defines us as an organization, that word is "Exceptional" at every level of who we are, what we do, and how we deliver services on behalf of our valued customers.

Elumin emphasizes exceptional quality — *This statement is attested by the continual call back from our valued customers.*

Elumin is comprised of exceptional Epic Specialists — *This statement is supported by the value we place on the experience and tenure of our consultants. On average our Epic consultants have 9 years in healthcare experience and over 5 years of experience with Epic solutions. Moreover, our Epic Practice management has over 30 years of clinical experience coupled with over 20 years healthcare IT and Epic solutions experience.*

Elumin is committed to exceptional performance for our clients — *We partner with our clients to achieve both business and operational goals delivering Epic solutions on time and as planned. On average it costs an organization 3 times as much to fix an implementation when results did not achieve the goals set versus doing it right the first time.*

Elumin delivers its portfolio of services in three service lines in each of our practices. Listed below is a brief overview of those service lines and how they are applied to support your Epic solutions.

Implementation and Upgrade Services:

We are a Certified Epic Consulting Partner and offer a complete array of implementation and upgrade services spanning your entire Epic solution suite including:

- Project Management
- Implementation & Roll-out Planning
- Application Design, Build and Validation
- Documentation and Training Programs
- Workflow Analysis and Process design
- Testing – Functional, Application, Unit, Integration
- Integration Strategies and Interface Development
- Go Live and Post Live Support

Our Epic certified consultants can assist you with:

eHealth: MyChart, EpicCare Link, EpicWeb, MyEpic, OutReach, Planlink

Enterprise Clinicals: EpicCare Inpatient, EpicCare Ambulatory, EpicOnHand, Enterprise Clinicals

Ancillary & Departmental Specialty: Cardiant, Beacon, Stork, ASAP, OpTime, Willow, EpicCare Home Health, Radiant, EpicLab, Cohort, HIM

Access: Cardance, ADT/Prelude (Inpatient), Prelude (Ambulatory), Call Management, Nurse Triage

Process Design & Optimization Services:

Maximize the Return On Investment of your Epic solutions to achieve your strategic objectives by optimizing system and operational processes, either before or after their initial implementation. Our approach addresses regulatory and HIPAA readiness as well as overall project efficiencies. Elumin consultants help organizations make critical decisions about how to utilize their Epic applications to deliver care. We bring solid Epic experience and knowledge and our partnership with Epic allows us to bring you a unique consulting experience.

- Benefit Realization Analysis to measure Return On Investment versus cost benefit
- Clinical and Business Operation System Optimization and Process Redesign

Transitional Application Outsourcing Services:

While moving to Epic from another CIS or HIS, Elumin has the discrete ability to assist you with the transition and support of those mainframe or legacy applications while the Epic solutions are being implemented. We can quickly and efficiently do this with on-site or off-site management thereby giving both cost-effective support and exceptional customer care without interrupting services to your end users. This is a seamless and very cost effective way of utilizing core resources while still supporting your legacy applications.

- Maximizes use of current staff to allow for a smooth and timely transition to implementation of Epic solutions.
- Using our Transitional Application Outsourcing makes good business sense, versus using the vendor you're moving away from for this service, as we are working for you and motivated to do the best job possible.

Our Epic Team = Your Epic Team

The Elumin Epic consultants are certified experts in Epic solutions. This enables us to provide our customers with highly skilled individuals, capable of leading them through successful implementations. Our consultants have real world experience implementing and optimizing Epic solutions in healthcare settings. Many have advanced and clinical degrees such as RN, PhD, RX, RHIT, and MBA's

Clients we have assisted with Epic Implementation and Support

- Group Health Cooperative
- Legacy Health
- The Children's Hospital, Denver
- University of Washington

How To Reach Us

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Website: www.eluminhs.com

Ask about our other Consulting Services

- Allscripts Practice
- Cerner Practice
- HIE Consulting
- Management Consulting

